



CERTIFICATE

Certificate Ecommerce Europe Trustmark

**Ecommerce Europe declares that online
merchants connected to**



**are allowed to use the Ecommerce Europe
Trustmark**

This Trustmark certifies that Retail Excellence label is part of the [Ecommerce Europe Trustmark](#) scheme handled by Ecommerce Europe. It certifies that Retail Excellence's label meets European legal requirements, as well as Ecommerce Europe's best practices on consumer protection, as detailed in the Ecommerce Europe Trustmark [Code of Conduct](#). It also guarantees the right of any European consumer to refer to Ecommerce Europe in case of a dispute relating to a cross-border purchase on a website using the Retail Excellence/Ecommerce Europe label. For further information please click here [click here](#).

**Marlene ten Ham,
Secretary General Ecommerce Europe**



Ecommerce Europe
Rue de Trèves 59-61
B-1040 Brussels
Belgium

www.ecommerce-europe.eu
www.ecommercetrustmark.eu
info@ecommerce-europe.eu

 @Ecommerce_EU